



August 1, 2024 RTCC Meeting Minutes

[Recording](#)
[RTCC Member List](#)

Attendees: Steve Child, Mandi Dicamillo, Ann Findley, Erin Fisher, Jonathan Flint, Hope Hunt, Dave Snyder

Facilitator: Meredith Greene

- Mandi Dicamillo called the meeting called to order at 10:06am
- *Action: Approve May 2024 minutes
 - A motion was made by Erin Fisher to approve the May meeting minutes with a second by Ann Findley
 - All in favor, motion passed
- Summit Stage Silverthorne to Kremmling Route
 - Ann has connected with folks in Kremmling and has asked Dana to present to their Town Council on August 21st about how they can collaborate on expanding this route.
- Chair Election in January 2025
 - Steve Child is done as Chair in January 2025.
 - The group decided that sending out the Chair duties and a form for voting on the Chair should be sent out in October (Dana).
 - We need at least two elected officials on the RTCC and it would be great to get one as Chair again.
 - Steve offered to write a letter to send to all elected officials on the RTCC Chair opening and the RTCC Summit. He will send to Dana for review.
- RTCC Summit
 - Mandi shared the Summit flyer and encouraged folks to spread the word!
- Strategic Planning Session (see attached)

- Adjourn
 - The meeting was adjourned by Erin Fisher, with a second by Jonathan Flint at 2:00pm.

Notes from August RTCC Meeting

1 August 2024

Who is the RTCC?

- Trying to coordinate regional transportation
- Independent systems; nothing linking the communities
- Time spent looking at gaps, not just in the communities but in the region as a whole
- Good plan, but no action (no leadership to take action)
- Who is out there and providing service?
- Who has resources that others can use? (i.e. mechanics @ one location vs. paratransit operations that don't have in-house mechanics)
- We were doing a good job with NEMT, but no one else was, so NEMT went to a statewide brokerage program
- Broader needs in the 6-county region to connect communities
- Transportation not just for Medicaid and vets, but for ALL
- Expand the role; really accomplish things

Who are our customers?

- Seniors/older adults
- Commuters
- Workforce
- Zero-car households
- Those who need essentials: groceries, medications, pharmacies
- Doctor appointments
- Tourists
- WE are the customers
- Seniors wanting a quality of life (aging in place)
- Medicare patients
- Individuals with Disabilities (Craig—those who use wheelchairs as mobility devices can't access MedRide because they do not have WAV (wheelchair accessible vehicles))
- Students/youth
- Rural communities (people live in Craig, but need access to dialysis appointments)

Overarching Themes/Needs in the Region

- Gaps in Service
- Social needs of older adults
- Freedom from isolation
- Volunteer drivers (and other modes); struggle to find drivers in areas
- Places you can't take a bus (unpaved; weather; terrain)
- Silos (invisible county lines; inter-county cooperation needed)
- Affordable service
- Accessible service

- Lack of technology (we can pick you up, but you have to book through an app; technological understanding; tools needed to book rides)
- Maps and scheduling done online; can be intimidating
- Technology gap
- Providers not on same platform
- How can we have an integrated platform?
- Language/cultural barriers (understanding cultures; for example, a government bus means different things in different countries)
- Multiple languages and dialects (Spanish, Russian, African languages & Asian dialects)
- Parking: specific to service offered (ex: Bustang from Vail to Glenwood Springs; you can only legally park in specific areas; need to expand parking)

Regional Needs

- Service from Vail to Breckenridge via Frisco
- How can we empower people who are using the service?
- How do we develop relationships and include others in the coordination/planning process?
- People work during the day/how do we reach them?
- Need more coordination and collaboration with the NWCCOG council

Other Topics (Park & Ride lot)

- Alternates for RTCC members; only one vote
- Bylaws are outdated; need to update the RTCC's foundational documents
- Elected official crossover between RTCC & NWCCOG Board of Directors
- Develop RTCC working groups for specific project implementation
- Mission & Goals always printed on agenda

Gaps from 2021 Plan Update

- Bustang increasing service out west
- Silverthorne to Kremmling
- Bustang (Craig to Grand Junction)

RTCC Mission

The objective of the RTCC is to serve as the coordinating council for a seven-county rural area of Colorado, including Garfield, Eagle, Grand, Jackson, Routt, Pitkin, and Summit Counties, and to provide regional transportation coordination especially for the veteran, people with disabilities, older adults, and low-income adult populations.

DRAFT RTCC Goals (in no particular order)

- Work collectively to address gaps and silos in the regional transportation network
- Ensure consistent operation of safe, accessible, and affordable service
- Encourage use of integrated technology and educate the region on the use of technology in transit
- Develop inclusive information and materials for educating and engaging the public
- Support ongoing planning, coordination, and collaboration while creating new community partnerships

DRAFT Goals Paired with Potential Strategies

Work collectively to address gaps and silos in the regional transportation network



- a. New service from Silverthorne to Kremmling
- b. Create paratransit service from Carbondale to Aspen
- c. Improve/bolster volunteer driver program(s): funding to incentivize drivers to sign up (free oil changes, tire rotation, first priority vehicle repair, tax write offs)
- d. Provide new public transportation services south of Carbondale (i.e., Redstone and Marble) or east of Basalt (i.e., Meredith and the Frying Pan corridor)
- e. New service outside of RFTA's two-mile service parameter from Highway 82 in Carbondale to Glenwood Springs, and along I-70 from Glenwood Springs to Parachute (excluding the Town of Parachute which is not in RFTA's service area).
- f. Establish regular daily service to both Minturn and Red Cliff, as well as Dotsero.
- g. Circulator routes in towns, like Eagle and Gypsum, would help with local mobility.
- h. Increase service frequency to 30 minutes on ECO Transit's Valley Route between Gypsum and Vail.
- i. Increase transit-service frequency between Winter Park and Granby to access Grand County buildings.
- j. Additional service capacity from Denver to Grand Junction



Ensure consistent operation of safe, accessible, and affordable service

- a. Improving pedestrian access to services (ex: curb cuts, bike racks, amenities, sidewalks); better service connectivity for individuals who use mobility devices.
- b. Create list of access projects so that the region can pursue funding for improvements
- c. Improve first-mile and last-mile accessibility for those who use mobility devices and for whom these connections are a challenge
- d. More rideshare options that are affordable and user friendly would help provide first- and last-mile service in areas that are not dense enough to support transit and for those who cannot walk to transportation.

Encourage use of integrated technology and educate the region on the use of technology in transit



- a. Establish consistent data collection tools amongst regional providers
- b. Study app-based platforms for fare purchasing that could be shared between multiple providers



Develop inclusive information and materials for educating and engaging the public

- a. Develop an advocacy plan through the RTCC for projects that are politically sensitive
- b. Develop advocacy tools and engagement tools to promote RTCC for elected officials and community at large
- c. Develop “what are other communities doing?” information tool to share
- d. Study the Elected Officials Transportation Committee for potential improvements to RTCC (for example, ELTC in Roaring Fork Valley—get ideas from them; they get things done)
- e. Include elected officials in RTCC meetings through invitations to present a “transportation update” from their respective communities

Support ongoing planning, coordination, and collaboration while creating new community partnerships



- a. Improve coordinated planning efforts with Silverthorne and Winter Park
- b. Develop an internal recruitment plan for fresh RTCC membership and engagement (RTCC 2.0; create a one-pager with goals, mission, & implementation planning)
- c. Ensure RTCC members complete “homework” prior to meetings; better participation (more engaged) shorter meetings
- d. Utilize the September summit to let people self-select which working group they would like to join and support
- e. Collectively work together to develop driver retention programs that may be utilized by regional providers